Help us shape our services for disabled residents

Our Disability Equality Action Group (DEAG) is made up of disabled residents and employees. The group meets quarterly to help us understand how changes in service delivery can affect residents and staff with disabilities.

Our DEAG helps drive forward our work in the area of disability equality.

If you would like to become a member of the DEAG please contact Bev Adamowicz on 01296 732627.

Further Information

The information in this leaflet is available in accessible formats. Please contact us for details.

If you require more information on Aids and Adaptations for disabled residents, please contact Andrew Byrne on 01296 732600 or adapt@vaht.co.uk.

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How can we help?

There are a lot of minor modifications we can do to your home to make it easier for you to be independent. These include things like:

- Staircase modifications
- Kitchen lever taps
- External lighting
- WC lever flush handles
- Flashing door bells
- Bathroom grab rails
- Smoke alarm alerts
- Door and wall protectors
- Main entrance support rails
- Safety glass
- Grab, newel and handrails
- Dropped kerbs
- Internal door and threshold ramps
- Window opening equipment

Further Information

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If you require more information on Aids and Adaptations for disabled residents, please contact Andrew Byrne on 01296 732600 or adapt@vaht.co.uk.
Aids and Adaptations

We are committed to enabling you to live in your home comfortably and independently. If you are elderly, have a long-term illness or are disabled, our Aids and Adaptations service may be able to help make your home more comfortable for you. You will be treated sympathetically, and anything you tell us will be confidential.

How are adaptations paid for?

Where possible the Trust will carry out minor works up to the value of £2,000. If you think you need a major adaptation, like an accessible washroom, we will support you to access the relevant occupational therapy department. Occupational Therapists (OTs) may then assess your need. If major work is required, you may be eligible for a disabled facilities grant from your local authority and we will assist you in making an application.

We will also:

- carry out an inspection within 10 working days and complete minor adaptations, such as grab rails, within 28 working days of receiving your request for assistance;
- help support and advise you until your major adaptation is completed;
- where possible, we will recycle adaptations such as stair lifts and ramps; and
- work in partnership with Community Therapy Services, GPs and Aylesbury Vale District Council to coordinate requests for more substantial adaptations.

What if the works leave my rooms in need of decoration?

We will make good any decoration needed after works have been done. In addition, residents who are disabled and/or in receipt of state pension can ask for one room per year to be decorated by us, free of charge. However, this does not apply if there is an able bodied person younger than state pension age also living in the property.

To apply for the One Room Per Year decorating service please contact the Trust on 01296 732600 and ask for an application form to be sent out to you.