

what to do if...

... someone goes into hospital



informing you

Being admitted to hospital or long-term care can be a stressful time for both the individual and the family or friends involved. There's so much to think about that it is easy to overlook important details that could lead to unintentional debt, or other problems later on.

If someone who is currently living in a Trust property and receiving Housing Benefit, is admitted to hospital for a lengthy stay, or moves temporarily into a Residential or Nursing Care Home, their claim may be affected. There are no hard and fast rules – each case is assessed individually. So it is important to keep Housing Benefit updated on the change of circumstances.

If they are not informed and Housing Benefit is stopped, the rent will need to be paid in full on the property.

If the move becomes permanent, please remember the Housing Trust will need 4 weeks' notice.

It may be more convenient to authorise a family member or friend to deal with these matters on behalf of the person involved.

If so, most organisations will need a signed letter of authority to enable them to discuss details with a third person.

To help you inform all the right people there is a handy check list on the opposite page

Useful Numbers

Vale of Aylesbury Housing Trust

01296 732600

Aylesbury Vale District Council

01296 585858

Housing Benefit

01296 585618

Benefits Helpline

0800 882200



Contact List

Done [✓]

Vale of Aylesbury Housing Trust	[]
Housing Benefit	[]
Council Tax	[]
Personal Benefits/ Pensions	[]
Gas	[]
Electric	[]
Water	[]
Telephone	[]
Redirection of mail	[]
Bank	[]
Doctors/Dentist	[]
Employer/Job Centre	[]
Personal Insurance	[]
.....	[]
.....	[]
.....	[]

We hope this is of help. Remember to keep in contact with your Rent Advisor while you are sorting out your finances, and ask to speak to the Trust's Welfare Officer if you need advice on benefits or budgeting.

01296 732600

www.vaht.co.uk

This item can be downloaded from our website and is available in large print, on tape, on CD or by email - please call the Marketing Department on 01296 732600. Please make us aware of anyone you know who may need this kind of help.

یہ نیوز لیٹرویل آف ایلزبری ہاؤسنگ ٹرسٹ کی جانب سے ہے جو جولائی 2009 میں ایلزبری ویل ڈسٹرکٹ کونسل سے آپ کے گھروں کی مستقبل میں ملکیت اور انتظام کی ذمہ داری سنبھال لے گا۔ مفت ترجمے کیلئے 01296 425334 پر فون کریں۔

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Fairfax House, 69 Buckingham Street, Aylesbury, Bucks. HP20 2NJ

Customer Contact Centre **01296 732600**

Mini Com **01296 732640**

www.vaht.co.uk

info@vaht.co.uk



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