



If you require more information on the Disability Equality Scheme please contact Allison Savory on 01296 732674.

We are committed to treating everyone equally.

If you require more information on Aids and Adaptations for disabled residents, please contact Adrian Fradley on 01296 732650.

This leaflet is available in large print, on yellow paper, spoken word or by email - please call Roger Lowe on 01296 732800. If you know anyone who may need this kind of help, please contact us to let us know.

આ વતમાનપાત્રકા વઇલ આફ અયલ્સબરી હાઉસિંગ ટ્રસ્ટ તરફથી છે, જે આ અયલ્સબરી વેઇલ ડિસ્ટ્રિક્ટ કાઉન્સિલમાંના તમારા ઘરોની ભવિષ્યની માલિકી અને વહિવટ જુલાઈ 2008 માં પોતાના હાથમાં લેનાર છે. મફત અનુવાદ માટે 01296 425334 પર કોન કરવા વિનંતી.

یہ نیوز لیٹر ویل آف ایلزبری ہاؤسنگ ٹرسٹ کی جانب سے ہے جو جولائی 2008 میں ایلزبری ویل ڈسٹرکٹ کونسل سے آپ کے گھروں کی مستقبل میں ملکیت اور انتظام کی ذمہ داری سنبھال لے گا۔ مفت ترجمے کیلئے 01296 425334 پر فون کریں۔



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aids and adaptations

Information for disabled residents



The Trust's Commitment

Our Policy states that we... "will operate a disabled adaptation procurement and management service, which is adequately resourced, transparent and efficient to enable residents to obtain aids and adaptations to make their homes suitable for their specific needs."

This leaflet lists some of the changes we can make if you become less able to comfortably use your home due to age, accident, illness or disability.

How will you assess whether I qualify?

The Trust will be using the accepted legal definition of disability, which is:

"A person has a disability if he or she has a physical or mental impairment, which has a substantial and long term adverse effect on his or her ability to carry out normal day to day activities."



If you are in doubt in any way, whether you qualify under our criteria, please contact us on the numbers overleaf for confidential advice.

What is the Trust doing to make sure all residents are treated equally?

The Trust has set up a Steering Group in order to implement an Action Plan for our Disability Equality Scheme. This scheme ensures all residents are treated equally with the same access to help and support.



The Trust also has a comprehensive Aids and Adaptations service for disabled users. This enables residents to be considered for modifications to their home, to allow independent living.

So what happens if the work needed does cost over £2,000?

We will carry out what we call an Individual Scheme Appraisal on all works with a value exceeding £2,000, which must meet the following criteria:

- A resident who receives the Local Authority Disabled Facilities Grant.
- Works are recommended and approved by the Occupational Therapist.
- A completed evaluation of the suitability of the property.



What if the work leaves my rooms in need of decoration?

We will 'make good' any decoration needed after works have been done. In addition, disabled residents and residents over 60 years old can ask for one room per year to be decorated by us, free of charge. For more details of this scheme, please contact the Trust on 01296 732600.

- Staircase modifications
- Window opening equipment
- Kitchen lever taps
- WC lever flush handles
- Bathroom grab rails
- Door and wall protectors
- Alteration of height of electric faceplates
- Safety glass
- Dropped kerbs
- Door entry intercom
- Improved access to main entrance
- Internal door threshold ramps
- Grab, newel and handrails
- Main entrance support rails
- Smoke alarm alerts
- Flashing door bells
- External lighting
- Kitchen lever taps
- Window opening equipment

Aids that residents can request include the following:

The Trust's approach is that, where possible, we will incorporate works up to the value of £2,000, within the refurbishment programme. Adaptations above this value will be subject to individual appraisal.

What are these aids and adaptations?